



Republic of the Philippines  
Department of Education  
REGION VIII - EASTERN VISAYAS

February 21, 2020


**OFFICE MEMORANDUM**

No. **067**, s. 2020

To: Director III  
Regional Office Division Chiefs  
QMS Team Leaders  
All Others Concerned

**MANAGEMENT REVIEW ON THE  
QUALITY MANAGEMENT SYSTEM IMPLEMENTATION**

1. To ensure continuous improvement in the course of implementing the Quality Management Systems, this Office shall conduct a Management Review on March 5, 2020, 9:00 a.m. at the Office of the Regional Director, Convergence Zone.
2. The following agenda will be discussed during the review:
  - a. actions from the previous Surveillance Audit;
  - b. changes in the internal and external issues that are relevant to the Quality Management Systems;
  - c. updates on the performance and effectiveness of the Quality Management Systems including trends in:
    - i. customer satisfaction feedback from relevant interested parties;
    - ii. extent to which quality objectives have been met;
    - iii. process performance and conformity of products and services; non-conformities and corrective actions;
    - iv. monitoring and measurement of results;
    - v. audit results;
    - vi. performance of external providers.
3. Immediate dissemination of and compliance with this memorandum are desired.

  
**RAMIR B. UYTICO EdD, CESO IV**  
Director IV P

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