



Republic of the Philippines
Department of Education
REGION VIII - EASTERN VISAYAS

August 11, 2020

OFFICE MEMORANDUM

No. **305**, s. 2020

To: Director III
Regional Office Division Chiefs
Section/Unit Heads
All Others Concerned

REITERATION ON THE SUBMISSION OF THE ACCOMPLISHED CUSTOMER SERVICE SATISFACTION SURVEY (CSSS) FORMS FOR 2020

- To keep abreast with the continuous improvement of all programs and projects implemented by DepEd Regional Office VIII, this Office, through the Field Technical Assistance Division (FTAD) reiterates the Submission of the Accomplished Customer Service Satisfaction Survey (CSSS) Forms for CY 2020 to FTAD on or before August 28, 2020.
- Below is the schedule of submission of the color-coded Customer Satisfaction Service Survey Forms in the next succeeding months:

Emanating Office	Kind of Forms	Schedule of Submission to FTAD
RO Functional Divisions	Accomplished Color-coded CSSS Forms	Every last working day of each month.
Administrative Division	Consolidated Walk-in Customer Satisfaction Survey Forms	Every 3rd working day after the 15 th and 30 th day of each month.

- For information and strict compliance.


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Director IV

FTAD-GMM



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DEPARTMENT OF EDUCATION
REGION VIII, EASTERN VISAYAS

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Date / Tracking No.

Signature

