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Republic of the Philippines  
**Department of Education**  
REGION VIII - EASTERN VISAYAS

**Advisory No. 127, s. 2023**  
August 31, 2023

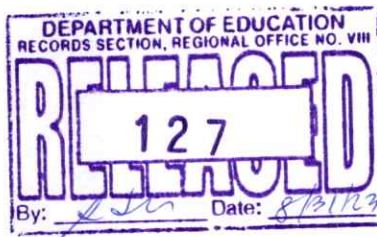
**USE OF GSIS TOUCH MOBILE APPLICATION**

With reference to the attached letter of Ms. Rosenie G. Chavez, Branch Manager, GSIS Tacloban, all GSIS members are encouraged to utilize the GSIS Touch Mobile Application in accessing records, tentative loan application, applying for and monitoring of loan and premium payments and all other functions of the GSIS Wireless Automated Processing System (GWAPS) Kiosk.

For further queries and concerns, please visit the nearest GSIS branch.

  
**EVELYN R. FETALVERO, CESO IV**  
Regional Director *EF*

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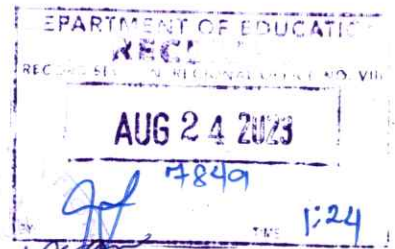
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August 22, 2023

**EVELYN R. FETALVERO**  
Regional Director  
DEPED Region VIII  
Government Center, Candahug, Palo, Leyte 6501

**Re: GSIS Touch Mobile App and GWAPS Kiosk**

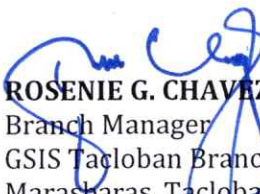
**Dear Dir. Fetalvero,**

We hope this letter finds you well. The GSIS, in support of the national government's agenda to move towards digital transactions is actively promoting the use of our in-house developed GSIS Touch Mobile App. With this app, members can access their records, do tentative loan computation, apply for and monitor their loans. The app also allows tentative computations and applications for life and retirement claims. Premium and loan payments posting notifications also come standard. Essentially, the GSIS Touch Mobile App can perform all the functions of the GSIS Wireless Automated Processing System (GWAPS) Kiosk.

Your agency is one of the recipients of the GSIS Kiosk. In this regard, we would like to solicit your assistance in the active promotion of the use of the GSIS Touch Mobile App among the GSIS members in your agency as this will promote efficient and accessible service to our stakeholders or GINHAWA as we in GSIS refer to it. We have attached to this letter a guide on the easy steps in downloading and using the GSIS Touch Mobile App as well as some links to GSIS produced and posted YouTube videos showing tutorials on how to use and navigate the app.


It is also in this regard that we would like to disclose to you that we plan to implement a de-commissioning plan for our GWAPS Kiosks as we plan to fully promote the more efficient GSIS Touch Mobile App which is aligned to the national government's plan of digital transformation. Rest assured that your agency/office, through your Administrative officers, shall be duly informed of further developments which will culminate in the pull out of the GWAP Kiosks.

Yours in public service,

  
**ROSENIE G. CHAVEZ**  
Branch Manager  
GSIS Tacloban Branch Office  
Marasbaras, Tacloban City, 6500  
Tel No. (053) 523-0125

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 8-23-2023