



#### Republic of the Philippines

## Department of Education

**REGION VIII - EASTERN VISAYAS** 

January 10, 2025

### REGIONAL MEMORANDUM

No.

#### ADVISORY AND GUIDELINES ON THE LOAN MORATORIUM IMPLEMENTATION

To: Schools Division Superintendents

Regional Office Personnel All Others Concerned

- Attached are Advisory dated January 3, 2025 and Memorandum dated December 19, 2024 with the subject: Guidelines on the Loan Moratorium Implementation.
- Refer to the annexes for the list of APDS-accredited lenders/bank who will provide loan moratorium with the procedures and considerations in the implementation.
- 3. Immediate dissemination of and strict compliance with this Memorandum are desired.

EVELYN R. FETALVERO, CESO III

Regional Director

Enclosure: As stated

Reference: As stated

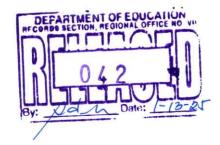
To be indicated in the Perpetual Index under the following subjects:

ADVISORY

LOAN

**MORATORIUM** 

AD-PS-EDR







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# Republic of the Philippines Department of Education

OFFICE OF THE ASSISTANT SECRETARY FOR FINANCE

January 3, 2025

#### **ADVISORY**

TO: ALL PAYROLL PROCESSORS IN THE REGIONAL OFFICES SCHOOLS DIVISION OFFICES IMPLEMENTING UNITS
ALL CONCERNED DEPED PERSONNEL

- 1. In line with Annex E of the Memorandum dated December 19, 2024, the attached list of APDS-accredited lenders/banks will provide a one-month loan moratorium (via refund) to DepEd personnel in calamity-stricken areas, as part of the assistance requested by Secretary Sonny Angara. For reference, an annex listing the areas officially declared as calamity-stricken since September 2024 is included herewith.
- Monthly deductions for loan payments granted by the said lenders shall continue
  to be remitted directly to the respective lenders. Payroll officers are reminded not
  to withhold or adjust the remittance for these loans.
- 3. The loan moratorium is optional. DepEd personnel who prefer to continue regular loan payments may choose not to avail of the moratorium. For those who wish to avail, the moratorium will be implemented through refunds directly from the lenders, ensuring flexibility and allowing borrowers to avoid extending their loan terms if desired.
- 4. The loan moratorium is available only to DepEd personnel in officially declared calamity-stricken areas (listed in the annex). Lenders may establish additional criteria to determine eligibility for a refund. Eligible borrowers may apply for the refund from January to March 2025. Interested borrowers must coordinate directly with their respective lenders for the application and availment process.
- 5. Interest accrued during the moratorium will not be waived. As clarified, while interest will accrue, no "interest on interest," penalties, or surcharges will be applied. The accrued interest for the applicable month will not be included in the refund.
- For personnel who avail of the loan moratorium (refund), the termination date of their loans will be extended by one month. Lenders are required to submit a list



of DepEd personnel who availed of the moratorium (refund) at the end of the program.

7. For the information and compliance of all concerned.

ATTY. EDSON BYRON K. SY Assistant Secretary

Copy Furnished:

Annalyn M. Sevilla
 Undersecretary for Finance

<sup>2.</sup> Alty. Fatima Lipp O. Panontongan

<sup>3.</sup> Any, Fisheron Hay L. Javier Undersecratery for Legal and Legislative Affairs

#### List of Members of Chamber of Thrift Banks (CTB)

- Granting loan moratorium through refund
- > Will collect interest
- > Coordinate with concerned banks for their process for applying for refund
- > See link for updates: https://tinyurl.com/LoanMoratoriumAnnexE

#### 1st Valley Bank, Inc., 1.

Mr. Jubal Yap Yu

Email address: www.o1vb.com.ph

Mobile No. 0917 814 3331

#### 2. China Bank Savings

Email address: customerservice cbs@chinabank.ph

Telephone No. (02) - 8988 9555 option 3.

Facebook: cbschinabanksavings

Chatbot: Casey deployed in FB and Website can assist with general, non-account

related concern

#### 3. City Savings Bank

Email address: simpleisgood@citysavings.com.ph

Via SMS: +639178746753

Via FB Messenger: https://m.me/citysavingsbankofficial

#### 4. Citystate Savings Bank

Dennis V. Mancilla - Head, APDS Loans

Email address: dymancilla@citystatesavings.com

Mobile No. - 0927 1548423

Janice C. Lim, Head - Head, Customer Experience

Email address: jclim@citystatesavings.com

Mobile No. - 0917 5888788

#### 5. First Consolidated Bank

Mr. Joseph Lacea, President

Email address: <u>ilacea@lcb.com.oh</u>

Mobile No. - 0928 520 6899

#### 6. Legazpi Savings Bank (also a Subsidiary of BPI)

Ms. Kareen Villareal

Email address: kareen villareal@legazpibank.com.ph.or

c3@legazpibank.com.ph

Telephone No. - (02) 8396 7460 loc 81003 or 0283967460

Mobile No. - 0925 5779643

#### 7. Malayan Savings Bank

**Customer Care Unit** 

Email address: customercare@malavabank.com.ph

Direct Line (office hours) – (02) 8815-98-76 Trunk Line (office hours) – (02) 8841-7800 loc. 153

# 8. Philippine Business Bank Mr. Raph Kennedy Sotto Email address: raphkennedysotto@vahoo.com Mobile No. - 0912 4209546

Ms. Jennilyn Santiago Email address: <u>santiago\_im@pbb.com.ph</u> Mobile No. - 0968 820 8527

# 9 Producers Savings Bank Ms. Filipinas Fernandez Email Address: filipinas fernandez@producersbank.com.ph Mobile No. - 0998 5964856

# 10. UCPB Savings Bank Customer Assistance and Management Center Email address: <u>usb-camu@ucpbsavings.com</u> Hotline: (02) 8811-0278 Mobile No. - 0998 5919006

Website: https://www.ucpbsavings.com

11. Wealth Development Bank Corp.
Atty. Roberto D. Quizeo, President/CEO
Email address: <u>quizeo\_roberto@wealthbank.com.ph</u>
Mobile No. - 0917 8736803

#### List of Members of Rural Bankers Association of the Philippines (RBAP)

- > Granting loan moratorium through refund
- Will collect interest
- Coordinate with concerned banks for their process for applying for refund
- See link for updates: <a href="https://tinyurl.com/LoanMoratoriumAnnexE">https://tinyurl.com/LoanMoratoriumAnnexE</a>

#### 1. BDO Network Bank

**BDO Network Bank, Inc.** 

#### **BDONB Customer Service**

Email Address: customerservice@bdonetworkbank.com.ph Telephone No. (082) 233-7777

#### Beltran, Ma. Clarissa C.

Billing & Monitoring Manager Email Address: beltran.maclarissa@bdonetworkbank.com.ph Telephone No. (082) 233-7777 local 60387

#### Navor, Albert R.

Collections Manager Email Address: navor.albert@bdonetworkbank.com.ph Telephone No. (082) 233-7777 local 46513

(See attached for contact details)

East West Rural Bank, Inc.
 24-Hour Hotline (+632) 8888-1755 / service@eastwestbanker.com

#### EASTWEST RURAL BANK CONTACT DETAILS - LOAN PAYMENT MORATORIUM

Customer Service 24-Hour Hottline at 1+5221 8888-1755 or email us at service@eastwestbanker.com

Region	Province	City/Municipality	Catamity	Servicing Office	Contact Datable
ŀ	Cagayan Valley	Entire Province	Aillan	EastWest Rural Bank - Tuguogareo Branch Don Domingo Strest, Brgy. Centro 11, Tuguegarao City, Cagayan Valley, 3500	Julius 5. Beingen 90065066417 JSBeingen@eastweatbenker.com
ı	Pangasinan	Dagupan City	Kristine	EastWest Rural Bank - Dagupan Branch Units LTL & L1M, Ground Floor, Eastgate Plaza Bidg., A.B. Fernandez East Aven. e, Brgy. Mayombo, Dagupan City, Pangasinan	Martin M. Velcorza 0988963765 MMVstcerza®esswestbanker.com
IV-A	Cavite	Entire Province	Kristine	EastWest Rural Bank - Dasmarinas     Branch     Lot-4, Aguinaido Highway, Brgy, Salitran,     Dasmarinas City, Cavite, 4114     EastWest UniBank - Naic Branch     Corner lbeyo, Silangan, Naic Cavite	Sheinna C. Vittoruet 0998437527 SCVillaruet@eastwestbanker.com
IV-A	Quezon	Togkowayan, Mulanay, Gen. Luna	Kristine	EastWest Rural Bank - Gurnaca Branch MAJT Bidg., Brgy. Pipisik, Gurnaca, Quazon, 4307	John Perlord L. Arenel 09995866418 U. Aronal@wastyiesthanter.pom
		The Control of the Co		EastWest Rural Bank - Infante Branchlite A/1 Aberon's Inn, Prk. Roset Comon, Infante, Queson Province, 4336	Sestrice A. Rabeno 09399389763 RABabanosöpasswesthenker.com
		· Canada Agranda (Agranda Agranda Agra		<ul> <li>EastWest Bural Bank - Licena Branch         Land Co Blog., Mi. Tagarao St., Brgy. 3,         Lucana City, Quezon, 43C1</li> </ul>	Mark Anthony O. Aldobe 09989722159 MOAldobe@eastwestbanker.com
IV-A	Laguna	Sta. Gruz, San Pedro City, Victoria	Kristina	EastWest Rurat Bank - Sta Rose Branch Hernendez Building, National Road, Brgy. Macabling, Ste. Rose City, Leguna	Christian Darleon R. Jaca 09889642749 CRISCO®sestwesthanker.com
				EastWest Unibank - San Pable Stanch	Reinier Ryon M. Flores

Region	Province	City/Municipality	Calamity	outsier.	Servicing Office	Contact Details
				T T	9022 J. P. Rizal Avenue, San Pablo City,	09999683780
					Lagura	AMFlores@castwestcanker.com
					EastWest Unibank -Sta Cruz Branch #129 P. Guevara Ave., Poblacion 2, Sta Cruz, Laguns	Reinier Ryan M. Flores 09889653780 RMFloresiènesimesibankot.com
					EastWest Unitrank - Columba Branch 1425 National Roed, Brgy, Uno Crossing, Calamba City, Laguna	Christian Darison R. Jaca 0998983749 CRisca®nastwestbenker.com
٧	Albay	Entire Province	Kristine		EastWest Rural Bank - Legizpi Branch Door 2 & 2 Block Wel Due Freternity Bidg. Quezon Aire. Oro Sno, Legezpi City, Albay	Charlene G. Eta 09889728817 CGEIn@osatwostbankor.com
					EastWest Unibank - Tabaco Branch 9P5J+745, Gen. Antonic Luna St. Tabaco City, Albay	Mar Joshua A. Timo 0999363753 MATirso@sestweathenker.com
	Camerines Norte	Entire Province			BastWest Rural Bank - Daet Brench Bik, 6, Lot-11, FMDC Bidg. Central Pieza Complex, Brgy., Lag-on, Daet, Camarines Note	Bryan Tony 7. Paredes 03083162158 BTParedes@eastwestbanker.opm
	Camarines Sur	Entire Province			EastWest Rural Bank - Naga Branch Door 48 & 49 Crescini Bldg. CBD 2 Triangulo, Naga City, Camerines Sur, 4400	Maximo R. Del Rio 09086162159 MRDelBio@esstweathanker.com
All the state of t					EastWest Rurat Bank - Irigo Branchtite Cheema Bidg., Attelor St., San Roque (Poblacion), Iriga City, Gamarinee Sur. Bicot Region	

#### EASTWEST RURAL BANK CONTACT DETAILS - LOAN PAYMENT MORATORIUM

Province	City/Municipality	Calamity	Servicing Office	Contact Details
Catanduanes	Entire Province		EastWest Rural Bank - Virac Branchlite Virac Town Center, Gosch Strangan, Virac, Catanduanes	Carol A. Sarmiento 09498842902 CASarmiento@eastrestbanker.com
Sorsogon	Butan		EastWest Rural Bank - rosin Branch M.H. Del Pitar Street, Brgv. San Julian, Irosin, Scrsogon	Aljean H. Galos 09985964406 AHGalos@eastwestbanker.com
			EastWest Unibank - Sorsegon CSD     Ma. Bensuat T, Dogillo Bidg., Magsaysay     St., Poblacion, Sorsegon City	
Eastern Samar	Jipapad, Arteche, San Policarpio, Oras, Mastog, Dolores, Can- Avid, Tatt, Sulat, San Julian, Borongan, Maydotong	Kristine	EastWest Rural Bank - Borongan Branch Doctors Sebate Bidg., Real St., Brgy Songco, Borongan City, Eastern Samer, 6800	Alberto C. Aragon Jr. 09989663752 ACAragon@eastwestbanker.com
Samar	Catbayog City	Kristine	EastWest Rural Bank - Calbayog Branch Corner Orguin Street & Magsaysay Boulevard, Brgy, Balud, Calbayog City	Cherryl R. Doinog 09199129801 CRDoinog@eastwestbanker.com
Cotabato	Magpet	Kristine	EastWest Rural Bank - Rebacan Branch National Road, Rizal St. Brgy, Poblacion, Kabacan, North Cotabato, 9407	Alexis A. Duritag 09088162150 AADuritag@eastwestbanker.com
	Catanduanes Sorsogon Eastern Samar	Catanduanes Entire Province  Sorsogon Bulan  Eastern Jipapad, Arteche, San Policarpia, Oras, Mastog, Dolores, Can- Avid, Taft, Sulat, San Julian, Borongan, Maydotong Samar Catbayog City	Catanduanes Entire Province  Sorsogon Bulan  Eastern Jipapad, Arteche, San Policarpia, Oras, Mastog, Dolores, Can- Avid, Taft, Sulat, San Julian, Borongan, Maydelong  Samar Calbayog City Kristine	Catanduanes  Entire Province  Entire Province  EastWest Rural Bank - Virac Branchlite Virac Town Center, Gogch Sirangan, Virac, Catanduanes  EastWest Rural Bank - rosin Branch M.H. Del Pitar Street, Brgv. San Julian, Irosin, Sorsogon  EastWest Unibank - Sorsogon CSD Ma. Bensuat T. Dogillo Bidg., Magsaysey St., Poblacion, Sorsogon CID Ma. Bensuat T. Dogillo Bidg., Magsaysey St., Poblacion, Sorsogon CID, Magsaysey St., Poblacion, Sorsogon CID, Sorsogon CID, Doctors Sabate Bidg., Real St., Brgy, Songoo, Burongan City, Eastern Samer, e800  Samar  Calbayog Gity  Kristine  EastWest Rural Bank - Calbayog Branch Corner Orquin Street & Magsaysey Boulevard, Brgy, Balud, Calbayog City  Cotabato  Magpet  Kristine  EastWest Rural Bank - Calbayog Branch Corner Orquin Street & Magsaysey Boulevard, Brgy, Balud, Calbayog City

Region	Province	City/Municipality	Calamity	Servicing Office	Contact Details
NCR	Metro Manila	Quezon City	Kristine	East West Rural Bank - Pasig Branch     S68 Dr. Sixto Antonio Avenue, Corner     Beverly Hills St., Brgy: Carriogan, Pasig City      East West Unibank - Quezon Ave Drive Garcia     Rayumange Press Bide., No. 940 Quezon Ave., Inear     Obl. Or. Garcia St., Brgy: Paligrather Quezon City	Arnel P. Salazar 09985853768 APSalazar@eastwesthanker.com
				<ul> <li>EastWest Unibank - Anonas         Rosario Building, No. 999 Aurora Blvd., near corner Lauen and Anonas Sts., Bgy. Duyan-duyan, Project 3, Quezon City     </li> </ul>	Billy Rey F. Gaito 09189198714
				<ul> <li>EastWest Unibank - Legro Lot 2-8-6 Quirino Highway, Lagro, Novaliches, Quezon Ciry</li> </ul>	BFGaito@eastwestbanker.com
				East West Unibank - Feirview     No. 72 Commonwealth Ave. corner     Comaro St., East Fairview, Quezon City	
	Age and a second			EastWest Unibank - North EDSA UGF units 4,5,68.7 EDSA Grand Residences, EDSA cor. Corregidor St., Quezon City	

Region	Typhoon	Province	Municipality
Region IV-B Kristine/Leon			Puerto Galera
Region IV-B	Kristine/Leon		Naujan
Region IV-B	Kristine/Leon		Victoria
Region IV-B	Kristine/Leon		Pola
Region IV-B	Kristine/Leon	Oriental Mindoro	Socorro
Region IV-B	Kristine/Leon		Pinamalayanan
Region IV-B	Kristine/Leon		Mansalay
Region IV-B	Kristine/Leon		Bulalacao (San Pedro
Region IV-B	Kristine/Leon	4	Paluan
Region IV-B	Kristine/Leon	Occidental Mindoro	Looc
Region V	Kristine/Leon	Albay	Province Wide
Region V	Kristine/Leon	Camarines Sur	Province Wide
Region V	Kristine/Leon/Nina/Ofel/Pepito	Catanduanes	Province Wide
Region V	Kristine/Leon	Camarines Norte	Province Wide
Region V	Kristine/Leon	Naga	Naga
Region V	Kristine/Leon	Sorsogon	Province Wide
Region V Kristine/Leon			Cataingan
Region V	Kristine/Leon	- Masbate	San Fernando
Region VIII	Kristine/Lean	Samar	Calbayog
Region VIII	Kristine/Leon		Jipapad
Region VIII	Kristine/Leon		Artechë
Region VIII	Kristine/Leon		San Policarpo
Region VIII	Kristine/Leon		Oras
Region VIII	Kristine/Leon		Maslog
Region VIII	Kristine/Leon		Dolores
Region VIII	Kristine/Leon	Eastern Samar	Can-avid
Region VIII	Kristine/Leon	•	Taft
Region VIII	Kristine/Leon		Sulat
Region VIII	Kristine/Leon		San Julian
Region VIII	Kristine/Leon		Borongan
Region VIII	Kristine/Leon		Maydolong
Region XII	Kristine/Leon	Cotabato	Magpet
CAR	Kristine/Leon	lfugao	Alfonso Lista (Potia)
CAR	Nina/Pepito/Ofel	Mountain Province	Province Wide
CAR	Nina/Ofel/Pepito		Aguinaldo
CAR	Nina/Ofel/Pepito	-Ifugao	Asipulo
NCR	Krîstîne/Leon	NCR	Quezon City

## List of Areas Affected by Calamities (Typhoons)

Region	Region Typhoon		Municipality
Region I	Julian	llocos Norte	Province Wide
Region I	Kristine	Dagupan	Dagupan
Region I Kristine/Leon		Pagazasinan	Bani
Region I	Kristine/Leon	Pangasinan	Anda
Region I	Leon	Dagupan	Dagupan
Region I	Marce	llocos Norte	Pagudpud
Region I	Nina/Pepito/Ofel	La Union	Bangar
Region I	Nina/Pepito/Ofel	Pangasinan	Bautista
Region II	Julian	Cagayan	Province Wide
Region II	Julian	Batanes	Province Wide
Region II			Ilagan
Region II	Kristine/Leon	— [sabela	Roxas
Region II Marce Region II Marce		· ·	Buguey
			Gonzaga
Region II	Marce	Cagayan	Sanchez-Mira
Region II	Marce		Aparri
Region ii	Marce		Claveria
Region II	Nina/Pepito/Ofel	Quirino	Province Wide
Region II			Santiago
Region II	Nina/Pepito/Ofel		Cabagan
Region II	Nina/Pepito/Ofel	Isabela	Tumauini
Region II	Nina/Pepito/Ofel		San Mateo
Region II	Nina/Pepito/Ofel		Ramon
Region II	Nina/Pepito/Ofel	Cagayan	Baggao
Region II	Nina/Pepito/Ofel	- Nueva Vizcaya	Aritao
Region II	Nina/Pepito/Ofel	HUEVO VICCOYO	Bambang
Region III	Nina/Ofel/Pepito	Aurora	Province Wide
Region III	Nina/Ofel/Pepito	Nueva Ecija	Licab
Region IV-A	Kristine/Leon	Cavite	Province Wide
Region IV-A	Kristine/Leon	Laguna	Province Wide
Region IV-A	Kristine/Leon	Batangas	Province Wide
Region IV-A	Kristine/Leon	Quezon	Province Wide
Region IV-A	Kristine/Leon	Rizal	Cardona
Region IV-A	Kristine/Leon	1116-331	Binangonan



#### Republic of the Philippines

### Department of Education

#### OFFICE OF THE UNDERSECRETARY FOR FINANCE

#### MEMORANDUM

December 19, 2024

FOR

: REGIONAL DIRECTORS

DIRECTOR, BUREAU OF HUMAN RESOURCES AND

ORGANIZATIONAL DEVELOPMENT (BHROD)

DIRECTOR, INFORMATION AND COMMUNICATIONS

TECHNOLOGY SERVICE (ICTS)

ATTENTION: SCHOOLS DIVISION SUPERINTENDENTS

REGIONAL CHIEFS OF FINANCE AND ADMINISTRATIVE

DIVISION

CHIEF OF PERSONNEL DIVISION, BHROD

HEADS OF REGIONAL PAYROLL SERVICES UNIT

CHIEF OF SOLUTIONS DEVELOPMENT DIVISION (SDD), ICTS

PAYROLL PROCESSORS OF IMPLEMENTING UNIT (IU)

SECONDARY SCHOOL

FROM

ANNALYN M. SEVI

Undersecretary

ATTY. EDSON BYRON K. SY

Assistant Secretary

SUBJECT

: GUIDELINES ON THE LOAN MORATORIUM IMPLEMENTATION

On November 26, 2024, Secretary Sonny Angara requested all financial institutions to provide a moratorium on the collection of loan payments for DepEd teaching and non-teaching personnel, and employees.

As stated in the said request, the loan moratorium shall be provided as follows:

a. One (1) month moratorium - All DepEd personnel; and/or

b. Three (3) month moratorium - Bona fide DepEd personnel within the calamity areas as declared by the appropriate government agencies

In line with this, stated in this memorandum are the procedures and considerations for the implementation of the loan moratorium. All payroll processors and concerned personnel are expected to adhere to the following guidelines to ensure proper and efficient implementation.





Address: 2F Rizal Bldg., DepEd Complex Meralco Avenue, Pasig City Telephone Nos.: (02) 8633-9342 TeleFax No: (02) 8638-3703

Email Address: usec.financebpm@deped.gov.ph

#### 1. Moratorium Coverage

- a. DepEd borrowers shall be provided with one (1) month moratorium [for all DepEd personnel]; and/or three (3) month moratorium on loan payments [for bona fide DepEd personnel within the calamity areas as declared by the appropriate government agencies], or both, depending on the option chosen by the financial institution (FI).
- b. The loan moratorium shall be implemented starting in January 2025 up to April 2025, as applicable. Regular payroll processing shall be made for the month of December 2024.
- c. The loan moratorium shall apply exclusively to loan obligations, including principal, interest, penalties, and other similar accruals and charges for the specified periods.
- d. Salary deductions for insurance premia, membership fees, and the like shall not be covered by the moratorium.
- e. The loan moratorium shall be limited to affected areas specified in Annex A.
- f. The loan moratorium shall cover the Financial Institutions (FI) in the attached annexes, as follows:
  - f.1 Annex B List of financial institutions granting 4-month moratorium
  - f.2 Annex C List of financial institutions granting 3-month moratorium
  - f.3 Annex D List of financial institutions granting 1-month moratorium
  - f.4 Annex E List of members of Chamber of Thrift Banks (CTB) and Rural Bankers Association of the Philippines (RBAP) granting loan moratorium through refund but will collect interest
  - f.5 Annex F List of members of Salary Deduction Assurance Association, Inc., granting loan moratorium through refund and will waive interest

#### 2. Payroll Adjustments

- a. The Central Office through the Information and Communications Technology System - Solutions Development Division (ICTS-SDD) shall develop the necessary adjustments in the payroll program for the period covering January 2025 to April 2025, as applicable. The said program shall be provided to all Regional Payroll Services Units (RPSU).
  - Put/mark "X" on all affected loan amortizations in the "Deducted Obligations" that will be moved to "Undeducted Obligations" portion of the pay slips.
  - Extend the termination dates of loan amortizations that will be moved to the "Undeducted Obligations" portion of the pay slips by the number of months of moratorium granted.
  - · First-In-First-Served queuing system shall still be strictly observed.
  - No "Undeducted Obligations" shall move to Deducted Obligations of the pay slip due to the increase in Net Take Home Pay.
  - Queue all new deduction billings to be received by the Regional Payroll Services Units in the "Undeducted Obligations" of the pay slip of DepEd personnel.
  - Include the necessary reminders in the pay slip for the information of concerned DepEd personnel.



b. The DepEd CO shall release the adjusted program to the RPSUs. All implementing units shall also adjust their payroll program according to the above directives.

#### 3. Application and Verification for New Loans

- a. DepEd personnel shall be allowed to apply for new loans, subject to the limitations in the TCAA.
- DepEd verifiers shall verify the loan applications carefully, in compliance with the existing rules, guidelines and this memorandum.

#### 3. Interests and Penalties

The DepEd borrowers shall not incur any additional charges, costs, penalties, surcharges, interests, interests on interests, or any other accruals on the outstanding loan balance due to the moratorium.

#### 4. Voluntary Payments (Over-the-Counter)

DepEd borrowers that were granted this moratorium who wish to continue their deductions can pay their monthly obligations with their respective financial institutions over-the-counter.

#### 5. Further Clarifications

- a. The loan moratorium was requested to provide financial relief to DepEd personnel affected by the recent typhoons.
- b. The "First-In-First-Served" queuing system shall still be strictly observed. FIs that are in the lower queue, or not in the queue at all prior to November 26, 2024, shall not benefit in any way from the moratorium granted by FIs in the higher queue.
- c. In the computation of the net take home pay, the DepEd verifiers shall accommodate the pay slips with Undeducted Obligations due to loan moratorium to determine if the DepEd borrower can still obtain loans.
- d. The intention for the loan moratorium is to pause the loan payment and to correspondingly adjust the term of the loan by the corresponding number of months of moratorium granted by the FIs. There shall be no lump sum repayment of the loan after the moratorium period, neither shall there be any accruals of interests, interests on interests, surcharges, penalties, and similar other charges and fees.
- e. Financial institutions under specific associations have provided a separate mechanism for the loan moratorium for the benefit of DepEd personnel.

Copy Furnished:

- Atty, Fatima Panontongan Undersecretary and Chief of Staff
- Atty. Filemon Ray L. Javier
   Undersecretary for Legal and Legislative Affairs
- 3. Cholita F. Tiong
  OIC Director IV, Finance

## List of Areas Affected by Calamities (Typhoons)

Region	Typhoon	Province	Municipality
Region I	Julian	Ilocos Norte	Province Wide
Region I	Kristine	Dagupan	Dagupan
Region I	Kristine/Leon	Dangasinan	Bani
Region I	Kristine/Leon	Pangasinan	Anda
Region I	Leon	Dagupan	Dagupan
Region I	Marce	llocos Norte	Pagudpud
Region I	Nina	La Union	Bangar
Region	Nina/Pepito	Pangasinan	Bautista
Region I	Ofel	La Union	Bangar
Region I	Ofel	Pangasinan	Bautista
Region I	Pepito	La Union	Bangar
Region II	Julian	Cagayan	Province Wide
Region II	Julian	Batanes	Province Wide
Region II Kristine/Leon		Isabela	Ilagan
Region II	Region II Kristine/Leon		Roxas
Region II	Marce		Buguey
Region II	Marce	Cagayan	Gonzaga
Region II	Marce		Sanchez-Mira
Region II	Marce		Aparri
Region II	Marce	7	Claveria
Region II	Nina	Quirino	Province Wide
Region II	Nina		Santiago
Region II	Nina		Cabagan
Region II	Nina	Isabela	Tumauini
Region II	Nina		San Mateo
Region II	Nina		Ramon
Region II	Nina	Cagayan	Baggao
	Nina	Nueva Vizcaya	Aritao
Region II			Bambang
Region II	Pepito	Quirino	Province Wide
	Pepito		Santiago
			Cabagan
Region II	Pepito	lsabela	Tumauini
Region II	Pepito		San Mateo
Region II	Pepito		Ramon
Region II	Pepito	Cagayan	Baggao

Region	Typhoon	Province	Municipality
Region II	Pepito	Nueva Vizcaya	Aritao
Region II	Pepito	Nueva vizcaya	Bambang
Region II	Ofel	Quirino	Province Wide
Region II	Ofel		Santiago
Region II	Ofel		Cabagan
Region II	Ofel	Isabela	Tumauini
Region II	Ofel		San Mateo
Region II	Ofel		Ramon
Region II	Ofel	Cagayan	Baggao
Region II	Ofel	Alueus Vizcaus	Aritao
Region II	Ofel	Nueva Vizcaya	Bambang
Region III	Nina	Aurora	Province Wide
Region III	Nina	Nueva Ecija	Licab
Region III	Ofel	Aurora	Province Wide
Region III	Ofel	Nueva Ecija	Licab
Region III	Pepito	Aurora	Province Wide
Region III	Pepito	Nueva Ecija	Licab
Region IV-A	Kristine	Cavite	Province Wide
Region IV-A	Kristine	Laguna	Province Wide
Region IV-A	Kristine	Batangas	Province Wide
Region IV-A	Kristine	Quezon	Province Wide
Region IV-A	Kristine	p: 1	Cardona
Region IV-A	Kristine	Rizal	Binangonan
Region IV-A	Leon	Cavite	Province Wide
Region IV-A	Leon	Laguna	Province Wide
Region IV-A	Leon	Batangas	Province Wide
Region IV-A	Leon	Quezon	Province Wide
Region IV-A	Leon	Di-al	Cardona
Region IV-A	Leon	Rizal	Binangonan
Region IV-B	Kristine		Puerto Galera
Region IV-B	Kristine		Naujan
Region IV-B	Kristine		Victoria
Region IV-B Region IV-B	Kristine	Oriental Mindage	Pola
Region IV-B	egion IV-B Kristine	Oriental Mindoro	Socorro
Region IV-B	Kristine		Pinamalayanan
Region IV-B	Kristine		Mansalay
Region IV-B	Kristine		Bulalacao (San Pedro)
Region IV-B	Kristine	0 /1 /12/	Paluan
Region IV-B	Kristine	Occidental Mindoro	Looc

Region	Typhoon	Province	Municipality
Region IV-B	Leon		Puerto Galera
Region IV-B	Leon		Naujan
Region IV-B	Leon		Victoria
Region IV-B	Leon	Oriental Mindoro	Pola
Region IV-B	Leon	- Oriental Mindord	Socorro
Region IV-B	Leon		Pinamalayanan
Region IV-B	Leon		Mansalay
Region IV-B	Leon		Bulalacao (San Pedro)
Region IV-B	Leon	Occidental Mindoro	Paluan
Region IV-B	Leon	Occidental Militario	Looc
Region V	Kristine	Albay	Province Wide
Region V	Kristine	Camarines Sur	Province Wide
Region V	Kristine	Catanduanes	Province Wide
Region V	Kristine	Camarines Norte	Province Wide
Region V	Kristine	Naga	Naga
Region V	Kristine	Sorsogon	Province Wide
Region V	Kristine	Masbate	Cataingan
Region V	Kristine	ividspate	San Fernando
Region V	Leon	Albay	Province Wide
Region V	Leon	Camarines Sur	Province Wide
Region V	Leon/Nina/Ofel/Pepito	Catanduanes	Province Wide
Region V	Leon	Camarines Norte	Province Wide
Region V	Leon	Naga	Naga
Region V	Leon	Sorsogon	Province Wide
Region V	Leon	-Masbate	Cataingan
Region V	Leon	-iviasbate	San Fernando
Region VIII	Kristine/Leon	Samar	Calbayog
Region VIII	Kristine/Leon		Jipapad
Region VIII	Kristine/Leon		Arteche
Region VIII	Kristine/Leon		San Policarpo
Region VIII	Kristine/Leon		Oras
Region VIII	Kristine/Leon		Maslog
Region VIII	Kristine/Leon	- Eastern Samar	Dolores
Region VIII	Kristine/Leon	Lastetti Sallial	Can-avid
Region VIII	Kristine/Leon		Taft
Region VIII	Kristine/Leon		Sulat
Region VIII	Kristine/Leon		San Julian
Region VIII	V   Leon/Nina/Ofel/Pepito   V   Leon   V   V   Leon   V   Kristine/Leon   VIII   Kristine/Leon   VIIII   Kristine/Leon   VIII   Kristine/Leon   VIIII   Kristine/Leon   VIII   Kristine/Leo		Borongan
Region VIII	Kristine/Leon		Maydolong
Region XII	Kristine/Leon	Cotabato	Magpet

			į.
Region	Typhoon	Province	Municipality
CAR	Kristine/Leon	ifugao	Alfonso Lista (Potia)
CAR	Nina/Pepito/Ofel	Mountain Province	Province Wide
CAR	Nina/Ofel/Pepito		Aguinaldo
CAR Nina/Ofel/Pepito		- Inakao	Asipulo
NCR	Kristine/Leon	NCR	Quezon City

# List of Financial Institutions Granting 4-month Moratorium (1-month moratorium for all plus 3-month moratorium for those in calamity-stricken areas)

- > See link for updates: <a href="https://tinyurl.com/LoanMoratoriumAnnexB">https://tinyurl.com/LoanMoratoriumAnnexB</a>
  - 1. DepEd Provident Fund
  - 2. Manila Teachers' Mutual Aid System, Inc. (MTMASI)
  - 3. Philippine Public School Teachers Association, Inc. (PPSTAI)
  - 4. Rural Bank of Malolos, Inc.

## List of Financial Institutions Granting 3-month Moratorium

- > See link for updates: <a href="https://tinyurl.com/LoanMoratoriumAnnexC">https://tinyurl.com/LoanMoratoriumAnnexC</a>
  - 1. Land Bank of the Philippines
  - 2. Beneficial Life Insurance Company, Inc.
  - 3. Camar ines Sur Elementary and Secondary Teachers and Employees Association, Inc. (CASESTEAI)

#### List of Financial Institutions Granting 1-month Moratorium

- > See link for updates: <a href="https://tinyurl.com/LoanMoratoriumAnnexD">https://tinyurl.com/LoanMoratoriumAnnexD</a>
  - 1. Cagsawa Rural Bank, Inc.

. . . .

- Camarines Sur Teachers and Employees Multi-Purpose Cooperative (CASTEMUPCO)
- 3. Division Teachers And Non-Teaching Multi-Purpose Cooperative
- 4. Enrile Teachers Multi-Purpose Cooperative
- 5. First Imperial Business Bank, Inc.
- Iloilo National High School Faculty and Employees Multi-Purpose Cooperative
- 7. Innovative Bank, Inc. (A Rural Bank)
- 8. Libacao Development Cooperative
- Monkayo Public School Teachers, Employees and Retirees Multi-Purpose Cooperative (MPSTERMCO)
- 10. Negros Teachers' Multi-Purpose Cooperative
- 11. Novo Ecijano Teachers' Mutual Benefit Association, Inc. (NETMBAI)
- 12. Pampanga High School Multi-Purpose Cooperative
- 13.Quezon Public School Teachers and Employees Credit Cooperative (QPSTECC)
- 14. Rang-ay Bank (A Rural Bank), Inc.
- 15. Romblon National High School Teachers & Employees Multi-Purpose Cooperative
- 16. Rural Bank of Bambang (Nueva Vizcaya), Inc.

#### List of Members of Chamber of Thrift Banks (CTB)

- > Granting loan moratorium through refund
- Will collect interest
- > Coordinate with concerned banks for their process for applying for refund
- > See link for updates: <a href="https://tinyurl.com/LoanMoratoriumAnnexE">https://tinyurl.com/LoanMoratoriumAnnexE</a>

#### 1. 1st Valley Bank, Inc.,

Mr. Jubal Yap Yu

Email address: www.01vb.com.ph

Mobile No. 0917 814 3331

#### 2. China Bank Savings

Email address: customerservice.cbs@chinabank.ph

Telephone No. (02) - 8988 9555 option 3

Facebook: cbschinabanksavings

Chatbot: Casey deployed in FB and Website can assist with general, non-account

related concern

#### 3. City Savings Bank

Email address: simpleisgood@citysavings.com.ph

Via SMS: +639178746753

Via FB Messenger: https://m.me/citysavingsbankofficial

#### 4. Citystate Savings Bank

Dennis V. Mancilla - Head, APDS Loans

Email address: dvmancilla@citystatesavings.com

Mobile No. - 0927 1548423

Janice C. Lim, Head - Head, Customer Experience

Email address: iclim@citystatesavings.com

Mobile No. - 0917 5888788

#### 5. First Consolidated Bank

Mr. Joseph Lacea, President

Email address: <u>placea@fcb.com.ph</u>

Mobile No. - 0928 520 6899

#### 6. Legazpi Savings Bank (also a Subsidiary of BPI)

Ms. Kareen Villareal

Email address: kareen villareal@legazpibank.com.ph or

c3@legazpibank com ph

Telephone No. - (02) 8396 7460 loc 81003 or 0283967460

Mobile No. - 0925 5779643

#### 7. Malayan Savings Bank

**Customer Care Unit** 

Email address: customercare@malayabank.com.ph

Direct Line (office hours) - (02) 8815-98-76

Trunk Line (office hours) - (02) 8841-7800 loc. 153

#### 8. Philippine Business Bank

Mr. Raph Kennedy Sotto

Email address: raphkennedvsotto@yahoo.com

Mobile No. - 0912 4209546

Ms. Jennilyn Santiago

Email address: santiago im@pbb.com.ph

Mobile No. - 0966 820 8527

#### 9. Producers Savings Bank

Ms. Filipinas Fernandez

Email Address: filipinas fernandez@producersbank.com.ph

Mobile No. - 0998 5964856

#### 10. UCPB Savings Bank

Customer Assistance and Management Center Email address: <u>usb-camu@ucpbsavings.com</u>

Hotline: (02) 8811-0278 Mobile No. - 0998 5919006

Website: https://www.ucpbsavings.com

#### 11. Wealth Development Bank Corp.

Atty. Roberto D. Quizeo, President/CEO

Email address: quizeo roberto@wealthbank.com.ph

Mobile No. - 0917 8736803

#### 12. East West Rural Bank, Inc.

24-Hour Hotline (+632) 8888-1755 / service@eastwestbanker.com (See attached for contact details)

#### EASTWEST RURAL BANK CONTACT DETAILS - LOAN PAYMENT MORATORIUM

Customer Service 24-Hour Hotline at (+632) 8893-1755 or amail us at service@eastwestbanker.com

Region	Province	City/Municipality	Calamity	Servicing Office	Contact Details
i	Cagayan Valley	Entire Province	Julian	EastWest Rural Bank - Tuguegarao Branch Don Domingo Street, Brgy. Centro 11, Tuguegarao City, Cagayan Valley, 3500	Julius S. Beingan 09985866417 /SRaingan@eastwestbanker.com
ŀ	Pangasinan	Dagupan City	Kristinė	EastWest Rurel Benk - Dagupan Branch Units L1L & L1M, Ground Floor, Eastgate Plaza Bidg., A.B. Fernandez East Avenue, Brg. Mayombo, Dagupan City, Pangasinan	Mortin M. Valcorza 09089663765 MMValcorza@eastwostbanker.com
IV-A	Covite	Entire Province	Kristine	EastWest Rural Bank - Dasmerinas Branch Lot-4, Aguinaldo Highway, Brgy, Salitran, Dasmerinas City, Cavite, 4114     EastWest UniBank - Naio Branch	Sheinna C. Villaruel 09988437527 SCVillaruel@eastwestbanker.com
				Corner Ibayo, Silangan, Naic Cavite	<u>,                                      </u>
IV-A	Quezon	Tagkawayan, Mulanay, Gen. Luna	Kristine	EastWest Rural Benk - Gumaca Branch     MAIT Bldg., Brgy, Pipisik, Gumaca, Quezon. 4307	John Periord L. Arenal 08985866418 h Arenal Sepstwesthanker.com
				EastWest Rural Bank - Infanta Branchilte A/1 Aberon's Inn, Prk. Rosal Comon, Infanta, Quezon Province, 4336	Beatrice A. Rebano 09390389783 BARabano weastwestbanker.com
				EastWest Rural Bank - Lucena Branch Land Co Bidg., Mt. Tagarao St., Brgy. 3, Lucena City, Quezon, 4301	Mark Anthony O. Aldobe 09989722159 MOAldobe@eastwestbanker.com
IV-A	Laguna	Sta. Cruz, San Pedro City, Victoria	Kristine	EastWest Rural Bank - Sta Rosa Branch Hernandez Building, National Road, Brgy, Macabling, Sta, Rosa City, Laguna	Christian Darison R. Jaca 03989663749 CRICCO Nepstwestbanker.com
		ļ		EastWest Unibank - San Pablo Branch	Reinier Ryan M. Flores

Region	Province	City/Municipality	Calamity	Servicing Office	Contact Details
		1		9022 J. P. Rizal Avenua, San Pablo City,	09989663760
				Laguna	RMFlores@eastwestbankes.com
				EastWest Unibank -Sta Cruz Branch	Reinier Ryan M. Flores
			ĺ	#129 P. Guevara Ave. , Poblacion 2 , Sta	99989663760
				Cruz, Laguna	RMFrotesia castwestbanker.com
				EastWest Unibank -Calamba Branch	Christian Dartson R. Jaca
		1	1	1425 National Road, Brgy, Uno Crossing,	09989663749
		1		Calamba City, Laguna	Chiese has been been com
	Albay	Entire Province	Kristine	EastWest Rural Bank - Legazpi Branch	Charlene G. Ete
				Door 2 & 3 Bicol Wei Due Fraternity Bldg.	09989729917
				Quezon Ave. Oro Site, Legazpi City, Albay	OBEIN BRUKIMPATPUSKENCOM
		ļ		EastWest Unibank - Tabaco Branch	Mar Joshua A. Tirao
				995J+745, Gen. Antonio Luna St, Tabaco City, Albay	09989663753 MATirao@eastwestbanker.com
	Comarines	Entire Province		EastWest Rural Bank - Daet Branch	Bryan Tony T. Paredes
	Norte		]	Bik, 8, Lot-11, FMDC Bldg., Central Plaza	09088162158
				Complex, Brgy., Leg-on, Daet, Camarines Norte	BTParedes@eastwestbanker.com
	Camarines	Entire Province		EastWest Rural Bank - Naga Branch	
Sur	Sur	1	ļ	Door 48 & 49 Crescini Bldg, CBD 2	Maximo R. Del Rio
		•		Triangulo, Naga City, Camarines Sur. 4400	09088162159 http://www.costwestesnier.com
				EastWest Rural Bank - Iriga Branchlite	
				Cheema Bidg., Affelor St., San Roque	
	ţ			(Poblacion), Iriga City, Camarines Sur. Bicol Region	

#### EASTWEST RURAL BANK CONTACT DETAILS - LOAN PAYMENT MORATORIUM

Region	Province	City/Municipality	Catamity	Servicing Office	Contact Details
	Catanduaries	Entire Province		EastWost Rurat Bank - Virac Branchtite     Virac Town Center, Gogon Strangan, Virac,     Catanduanes	Carol A. Sarmiento 09498842902 CASattrastitu's authoritionische out
	Sorsogon	Bulan		EastWest Rural Bank - Irosin Branch M.H. Del Pilar Street, Brgy. San Julian, Irosin, Sorsogon	Aljean H. Galos 09985866406 AHGalos@eastwestbanker.com
				<ul> <li>EastWest Unibank - Sorsogon CSD Ma. Bensuat T. Dogitlo Bkdg., Magsaysay St., Poblacion, Sorsogon City</li> </ul>	
VII	Eastern Samer	Jipapad. Arteche, San Poticarpio, Cras. Masiog. Dolores, Can- Avid, Taft, Sutat, San Julian, Borongan, Maydolong	Kri <b>s</b> tin <del>a</del>	EastWest Rurat Bank - Borongan Branch Doctora Sabate Bog, Real St., Brgy. Songco, Borongan City, Eastern Samar, 6900	Alberto C. Aragon Jr. 0996963752 ACAragon@eastwestbanker.com
VII	Semar	Celbayog City	Kristine	<ul> <li>EastWest Rurat Bank - Catbayog Branch Corner Orquin Street &amp; Magsaysay Boulevard, Brgy, Batud, Catbayog City</li> </ul>	Cherryl R. Doinog 09199129801 GRDemogh-eustwestbanker.com
XH	Cotabato	Magpet	Kristine	<ul> <li>EastWest Rural Bank - Xebacan Branch National Road, Rizal St. Brgy, Poblacion, Kabacan, North Cotabato, 9407</li> </ul>	Alexis A. Durilag 09088162150 AADurilage castwestbanker.com

Region	Province	City/Municipatity	Calamity	Servicing Office	Contact Details
NCR	Metro Manila	Quezon City	Kristina	<ul> <li>EastWest Rural Bank - Pasig Branch</li> </ul>	
	[	•	i (	360 Dr. Sixto Antonio Avenue, Corner	
	ĺ	ì		Beverty Hitts St., Brgy. Caniogan, Pasig City	
		1	[		Arnel P. Salazar
		i	ļ	<ul> <li>EastWest Unibank - Quezon Ave Drive Garcia</li> </ul>	09985653768
				Kayumanggi Press Badg., No. 940 Quezon Ave., near cor Dr. Garcia St., Brgy, Paligsahan Quezon City	APSutuagrif eastwestbunker.com
				EastWest Unibank - Anonas	
				Rosario Building, No. 999 Aurora Bivo.,	
	į	ļ		near corner Lauan and Anonas Sts., Bgy.	Silly Rey F. Gaito
			l	Duyan-duyan, Project 3, Quezon City	09189198714
				F	BfGaito@eastwestbanker.com
	1	i e		EastWest Unibank - Lagro	
		ł		Lot 2-B-6 Quirino Highway, Lagro.	
				Novaliches, Quezon City	
			l	<ul> <li>EastWest Unibank - Fairview</li> </ul>	
	1	}	! !	No. 72 Commonwealth Ave. corner	
				Camaro St., East Fairview, Queton City	
				<ul> <li>EastWest Unibank - North EDSA</li> </ul>	
				UGF units 4,5,6&7 EDSA Grand	
		1	1	Residences, EDSA cor. Corregidor St.,	1
		ļ.	1 1	Ouezon City	1

# List of Members of Rural Bankers Association of the Philippines (RBAP)

- Granting loan moratorium through refundWill collect interest
- Coordinate with concerned banks for their process for applying for refund
   See link for updates: <a href="https://tinyurl.com/LoanMoratoriumAnnexE">https://tinyurl.com/LoanMoratoriumAnnexE</a>

(List to follow: see link above)

# List of Members of Salary Deduction Assurance Association, Inc.

- > Granting loan moratorium through refund
- > Will waive interest
- > Coordinate with concerned entities for their process for applying for refund
- > See link for updates: https://tinyurl.com/LoanMoratoriumAnnexF

(List to follow: see link above)